

Subject: Management of 3 Elaine Court

From: Tsoi, Steve <[REDACTED]>

Sent: 21 November 2020 12:49

To: Lauren Rapacioli | Hadleigh Residential <Lauren@hadleigh.co.uk>

Subject: Re: Management of 3 Elaine Court

Hadleigh have been looking after my property for over 9 years now and I have received nothing but exemplary support, service and friendship from the team. I've lived abroad all that time but I never worry about my property and whether my home and my tenants are being looked after.

They show genuine care in their roles and are masters of their craft. Resourceful, diligent, proactive and trustworthy...I can't speak highly enough of the current team – Lauren, Trishna, T-ala and Natalie.

Thank you,

Steve